

**Tereza Van Horn**

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**Subject:** FW: Massage license suspension

-----Original Message-----

From: Frank Lisa  
Sent: Monday, August 22, 2022 11:59 AM  
To: Sandy J. Anderson <sjanderson@lmt.nv.gov>  
Subject: Massage license suspension

WARNING - This email originated from outside the State of Nevada. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good afternoon Sandy this is Frank Lisa. I still have no physical copy about any information regarding my 90 day suspension or the trial that was held on the 10th without my knowledge. I would like to communicate over email just to have a physical copy of our communication for my own record. If you could provide me with the date my suspension will start along with the fees that will be due it will be much appreciated. I would also like to be informed on my options on how to appeal this decision made by the board to establish a 90 day suspension on my license. I also have former employers, coworkers, and clients of mine that are willing to submit notarized character witnesses to aid in this process to fight my suspension on my license. Just as a comment I would like to add that massage therapy has not only been my career but my passion for 7 years now and I have always been focused on increasing my knowledge of working anatomy, and helping my clients to the best of my ability while using my skills within the boundaries set for my scope of practice. I hope all of this can be resolved because not being able to practice massage has really taken a tole on my mental health and my finances. I am looking forward to being able to return back to work to help my clients, I appreciate your time and look forward to your response.

Sent from my iPhone



## Nevada State Board of Massage Therapy

1755 E. Plumb Lane Suite 252

Reno, NV 89502

Reno Phone (775) 687-9955

Fax (775) 786-4264

Email: [nvmassagebd@lmt.nv.gov](mailto:nvmassagebd@lmt.nv.gov)

Website: <http://massagetherapy.nv.gov>

September 23, 2022

Frank A. Lisa

Re: Notice of meeting of the Nevada State Board of Massage Therapy to consider her character, alleged misconduct, competence, or physical or mental health.

Dear Mr. Lisa:

Pursuant to your request, the Board has agreed to reconsider your complaint NVMT-C-22036 heard on August 10, 2022, the Nevada State Board of Massage Therapy (Board) may consider your character, alleged misconduct, competence or physical or mental health at its meeting(s) on October 26, 2022. There will be no physical location for this meeting. Participants can join the meeting via Zoom. The meeting will begin at 9:00 a.m:

Zoom sign-in available at 8:30 a.m.

Register in advance:

<https://us06web.zoom.us/j/89023133843?pwd=MIp1SFYwT3FMdTIgSk93c0JlMHRHZz09>

Meeting ID: 890 2313 3843

Password: 649868

Dial by your location

+1 253 215 8782 US (Tacoma)

+1 346 248 7799 US (Houston)

+1 669 900 6833 US (San Jose)

+1 301 715 8592 US (Washington DC)

+1 312 626 6799 US (Chicago)

+1 929 205 6099 US (New York)

Meeting ID: 821 7385 3899

Passcode: 788395


The meeting is a public meeting. You are not required to attend; however, attendance is recommended. Pursuant to NAC 640C.070 your completed investigation results may be discussed. You may choose to have an attorney or other representative of your choosing present during the meeting, present written evidence, provide testimony, present witnesses relating to your character, alleged misconduct, professional competence, or physical or mental health. Please be aware you are one of many agenda items, and the Board may take items out of order. The meeting may last until 4:30 p.m.

If the Board determines it necessary, after considering your character, alleged misconduct, professional competence, or physical or mental health whether in a closed meeting or open meeting, it may take administrative action against you at this meeting. This informational statement is in lieu of any notice that may be required pursuant to NRS 241.034. This notice is provided to you under NRS 241.033.

In the event you need an interpreter, please provide one at your own expense.

If you have any questions, please feel free to contact the office at (775) 687-9955.

Sincerely,

  
Sandra J. Anderson  
Executive Director

9489 0090 0027 6461 1326 76



**Nevada State Board of Massage Therapy**

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Website: <http://massagetherapy.nv.gov>

September 6, 2022

Frank A. Lisa

RE: Board Meeting – August 10, 2022, Hearing

Dear Mr. Lisa:

As a result of the hearing held on August 10, 2022, your massage therapy license bearing the number NVMT.10366 has been suspended.

The Board found you guilty of NRS.640C.700(9). You were found guilty of one count. The Board imposed a fine of \$500.00. A copy of the Order is included in this letter.

Please return all three portions of your license including the blue laminated one, bearing the number NVMT.10366 as soon as possible.

If you have any questions, please contact our office via email at [nvmassagebd@lmt.nv.gov](mailto:nvmassagebd@lmt.nv.gov).

Sincerely,

A handwritten signature in blue ink, appearing to read "Tereza Van Horn".

Tereza Van Horn  
Executive Assistant  
NSBMT

**COPY**

BEFORE THE NEVADA STATE BOARD OF  
MASSAGE THERAPY

In the Matter of:  
  
Frank Lisa,  
  
Licensed Massage Therapist  
Nevada License No. NVMT.10366,  
  
Respondent.

Case No. NVMT-C-22036

**ORDER**

**WHEREAS** on Wednesday, August 10, 2022, the administrative hearing held relative to the Complaint in the above-captioned matter dated and signed July 12, 2022 having come before the Nevada State Board of Massage Therapy (Board), and the Board being fully apprised in the premises, and good cause appearing,

**I.**  
**INTRODUCTION**

1. Board members present were Elisabeth Barnard, Chair; Deirdre Strunk, Vice-Chair; Rebecca Dorangricchia, Secretary/Treasurer; Bianca Smith; Lorna Benedict; John Teng; and Stephanie Tsanas. The Las Vegas Metropolitan Police Department (“LVMPD”) Advisory Member, Sergeant Aaron Fink, was also present.
2. Sophia G. Long, Senior Deputy Attorney General, was present and appeared as prosecutor for the Board. Colleen Platt, Esq. from Platt Law Group, was present and appeared as counsel for the Board.
3. Frank Lisa (“Respondent”), was not present.

Exhibits

4. Exhibits:
  - a. Complaint and Notice of Hearing (Exhibit 1).

Witnesses

5. Tereza Van Horn
6. Teresa Lopez

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**II.**  
**JURISDICTION**

7. Respondent is currently and at all times mentioned herein, licensed as a massage therapist in the State of Nevada and is therefore, subject to the jurisdiction of the Board and the provisions of NRS Chapter 640C.

**III.**  
**FINDINGS OF FACT**

8. The Board, having considered all the evidence presented, the testimony of witnesses, and the arguments of counsel, for good cause appearing, finds sufficient quantity and/or quality of evidence sufficient to meet the preponderance of the evidence standard of proof as set forth by NRS 622A.370 and by *Nassiri v. Chiropractic Physicians' Board of Nevada*, 130 Nev. Adv. Op, 27, at 8-9 (April 3, 2014).

9. Via Complaint and Notice of Hearing dated July 12, 2022, Respondent was notified of the administrative hearing scheduled for Wednesday, August 10, 2022. (Exhibit 1)

10. The Complaint and Notice of Hearing included a certificate of service signed by Board staff, Tereza Van Horn, that she certified mailed and regular mailed a copy of the Complaint and Notice to Respondent's address.

11. Ms. Van Horn testified that she served Respondent at his address on file with the Board and that a continuance has not been requested in this matter.

12. Following this testimony, the Board found pursuant to NRS 622A.350(1), that notice of the scheduled hearing was properly served on Respondent, and that Respondent did not request a continuance and that Respondent failed to appear at this scheduled hearing.

13. Pursuant to NRS 622A.350(1), the Board proceeded to consider this matter without the participation of Respondent.

14. Senior Deputy Attorney General, Sophia G. Long provided the following:

a. Pursuant to NRS 622A.350(2), the Board may accept the allegations against the licensee in the charging document as true.

b. The allegations in the charging document were read into the record. Specifically, that "On or about June 28, 2022, while working at Lapis and Oak Spa and Salt Massage located at 615 S Green Valley Pkwy., suite 120, Henderson, Nevada

1 89052, Respondent massaged Tereza Lopez and performed adjustments to her  
2 ankles. Respondent is not licensed to perform adjustments. Respondent did not  
3 inform Ms. Lopez that he was going to perform adjustments, nor did he receive  
4 consent to do so.”

5 15. Teresa Lopez testified to the following:

- 6 a. She is a massage instructor and investigator for the Board and former Board  
7 member.
- 8 b. The Board received information that massage therapists at the above massage  
9 establishment were performing chiropractic adjustments.
- 10 c. She booked an appointment and was massaged by Respondent.
- 11 d. During the massage, Respondent adjusted her ankles.
- 12 e. Respondent did not inform her that he was going to adjust her ankles, nor did he  
13 receive consent to do so.
- 14 f. Adjusting ankles is outside the scope of practice for massage therapy and can lead  
15 to injury if not properly trained.

16 16. Any of the Findings of Fact that are or can be construed as Conclusions of Law is hereby  
17 incorporated as such to the extent as if originally so designated.

#### 18 IV.

#### 19 CONCLUSIONS OF LAW

20 17. Having made the aforementioned findings, the Board decides that there is sufficient  
21 quantity and/or quality of evidence sufficient to meet the preponderance of the evidence  
22 standard of proof as set forth by NRS 622A.370 and by *Nassiri v. Chiropractic  
23 Physicians' Board of Nevada*, 130 Nev. Adv. Op, 27, at 8-9 (April 3, 2014) to make the  
24 following conclusions of law:

25 18. Pursuant to NRS 622A.350, Respondent was given sufficient legal notice of the scheduled  
26 hearing and that Respondent failed to appear and did not request a continuance.

27 19. By performing adjustments to Ms. Lopez without informing her or getting consent,  
28 Respondent violated the provisions of NRS 640C. 700(9).

20. Any Conclusions of Law that are or can be construed as Findings of Fact is hereby  
incorporated as such to the extent as if originally so designated.

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V.

**ORDER**

Having found by preponderance of the evidence the Findings of Fact and Conclusion of Law set forth herein and having unanimously voted, **THE BOARD HEREBY ORDERS:**

1. Pursuant to NRS 640C.710, Respondent's license is **SUSPENDED** for ninety (90) days.
2. Pursuant to NRS 640C.710, Respondent shall pay a fine of Five Hundred Dollars (\$500.00).
3. Pursuant to NRS 640C.710, Respondent shall take an anatomy class offered by Federation of State Massage Therapy Boards ("FSMTB") or an approved provider to be taken during the ninety (90) suspension prior to his license being reactivated.


The effective date of the Order is 8/24/2022.

Dated this 24th day of August, 2022.

**NEVADA STATE BOARD OF MASSAGE THERAPY**

  
\_\_\_\_\_  
ELISABETH BARNARD, Chair

Submitted by:  
AARON D. FORD  
Nevada Attorney General's Office

  
\_\_\_\_\_  
Sophia G. Long  
Senior Deputy Attorney General  
555 E. Washington Ave, Suite 3900  
Las Vegas, Nevada 89101

**COPY**



Nevada Board of Massage Therapy

1755 E. Plumb Lane, Suite 252  
Reno, NV 89502

# Invoice

Date	Invoice #
9/6/2022	1243

Phone # 775-687-9955

Bill To
Frank A. Lisa NVMT.10366

Terms	Due Date
Net 15	9/21/2022

Description	Amount
Administrative Fine - Board imposed fine	500.00
<b>**Payable with a money order or cashier's check. Personal checks will not be accepted**</b>	
<b>COPY</b>	
<b>Total</b>	<b>\$500.00</b>